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3% ... ERP 10%

2002 가 .

2002 ERP() 3%

10% , POS() : 3%,

3% .

ERP

3% 가 , , , 가

가 ERP

SCM() CRM()

(VOC) .



가 .

(VOC) .

ERP(Enterprise Resource Planning) . . .

SCM(Supply Chain Management) ,

CRM(Customer Relationship Management)

SI(System Integration) ERP, SCM, CRM

VOCs(Volatile Organic Compounds) , , 가